Whitewerk

Version November 2026

Partner agreement

Between Whitewerk (“we”, company details below) and the agency that accepts this agreement under section 4 (“you”). It applies to every project you bring to us.

1 Client protection

- Your clients stay your clients. A client is any business whose project you bring to us.
- We never approach your clients, neither during our work together nor after it ends.
- All client contact runs through you. If one of your clients contacts us directly, we refer them back to you and make no offer of our own.
- Our name and logo do not appear in the work. We only show a project as a reference if you have agreed in writing.

2 Confidentiality

- Each side keeps confidential what the other shares and what is not public: client names, briefs, designs, access details, prices. The fact that we work for you is confidential too.
- We use this information only for the project and share it only with the people and service providers the project needs. We delete access details after handover.
- This does not cover information that is public without a breach, was already known, or must be disclosed by law.
- These duties continue after our work together ends.

3 Data processing (Art. 28 GDPR)

We build with sample data, and real customer data stays in your own systems. If a project does need us to handle personal data for you, we agree that by e-mail first and act as your processor, or as your sub-processor if you act for your client. In that case:

Subject and term
Building, testing, hosting and maintaining the commissioned project, for as long as it runs.

Data and people
Names, contact details, enquiry and usage data, and whatever else the project needs, concerning your clients’ customers, website visitors, staff and contacts.

Instructions
We process the data only on your documented instructions, also for transfers abroad. A brief or an e-mail is enough. We tell you if the law requires otherwise or if an instruction appears to breach data protection law.

Security
Everyone with access is bound to confidentiality. We apply appropriate technical and organisational measures under Art. 32 GDPR, including access control and encrypted transfer.

Sub-processors
You authorise us to use sub-processors bound to the same duties. Today these are Vercel (hosting) and Resend (form e-mail). We tell you before adding or replacing one, and you may object. Outside the EU, the EU Standard Contractual Clauses apply.

Support
We help you answer data subject requests and with security and impact assessments, and we report personal data breaches to you without undue delay.

End of the project
We delete or return the data, as you choose, unless the law requires us to keep it.

Proof
We give you the information needed to show compliance and allow audits, including by your client.

4 Acceptance

You accept by replying to the e-mail this agreement came with, for example with “Agreed” or “go”. No signature is needed. The agreement applies from the day of your reply to every project, until either side ends it by e-mail. Sections 1 and 2 continue after that, section 3 until all personal data has been deleted or returned. German law applies.

Whitewerk is a brand of Aslan Conversions UG (haftungsbeschränkt), Haberstraße 15, 69126 Heidelberg, Germany · Amtsgericht Mannheim, HRB 759526 · VAT ID DE465813776